

F.No PLI-56/11/2023-PLI-DOP
Government of India
Ministry of Communications
Department of Posts
Directorate of Postal Life Insurance
New Delhi-110 021

Dated: 08.04.2024

Sub: Clarification on 'Data Mismatch with Image End Date' Issue in NACH Mandate Registration via SBI Portal

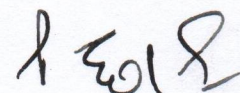
Ref: PLI Dte. letter no. 29-02/2023-LI dated 22.01.2024

A reference was received in this Directorate from North East Circle regarding an error i.e. '**Data Mismatch with image end date**' encountered during mandate registration via SBI Portal.

2. To this effect, the matter was taken up with SBI to identify the cause of this issue in new mandate registrations through mandate portal.
3. SBI has clarified that, as per NPCI guidelines, the end date is mandatory and should be within a 30-year timeframe.
4. Consequently, necessary modifications have been made to the NACH mandate form for use during new registrations. (enclosed copy)
5. Furthermore, it's imperative to include the 'end date' in the mandate form and uploaded data file during new registrations, ensuring it remains within 30 years from the mandate's start date.
6. Additionally, kindly refer to para 3.1.1 (Data fields and description) of Part-I of the NACH SOP circulated via PLI Dte letter dated 22.01.2024 (ibid). Revised data value for the period column in the data file for new registrations is provided below:

Field Name	Revised Field Columns	Old Field Columns
Period	1-Fixed Period	2-Until cancelled

7. The above modifications may kindly be circulated to all offices under your jurisdiction for compliance.



(Pranav Kumar)
General Manager (PLI)

All Head of Circles