No.- 27-06/2021-PD
Government of India
Ministry of Communications
Department of Posts
(Parcel Directorate)

Malcha Marg Post office Complex, Chanakyapuri, New Delhi-110021 Dated: 29.07.2022

To

Chief Post Master Generals Delhi, Bihar, Uttar Pradesh, Maharashtra, Jammu & Kashmir, Tamil Nadu, West Bengal, Gujarat, North East, and Haryana Circle

Sub: Centralized processing of Parcels: Closing of Speed Post Parcels' bags.

Ref: Letter no. PCL/PO/Misc./2020-21 dated 15.07.2022 of Assam Circle (copy enclosed).

This is with reference to Parcel Directorate letter of even no. dated 26.10.2021 whereby the centralized processing of parcels including Speed Post Parcels in Parcel Hubs has been commenced since 22.11.2021. Consolidated instructions instructions regarding the processing of all types of Parcels in Parcel Hubs, Closing of bags, etc. was also shared along with the letter dated 26.10.2021 for compliance.

- 2. Despite the aforesaid instructions, Assam Circle has informed that the instructions with respect to the closing of bags of Speed Post Parcels are not being followed by NSH, e-Commerce Centre, Parcel Hubs, etc. under Delhi, Bihar, Uttar Pradesh, Maharashtra, Jammu & Kashmir, Tamil Nadu, West Bengal, Gujarat, North East & Haryana Circle as these offices are still closing bags to NSH Guwahati instead of Guwahati Parcel Hub which requires unnecessary re handling of parcels and results in delay in processing also.
- 3. In view of the above, it is requested to instruct all concerned to follow instructions already issued by Parcel Directorate vide letter of even no dated 26.10.2021. However, the Speed Post Parcel Bag meant for Delhi and Srinagar will continue to be closed to NSH Delhi and NSH Srinagar instead of Parcel Hub Delhi and Parcel Hub Srinagar respectively.
- 4. This issues with the approval of the competent authority.

Enclosure: as above.

(K.Ranjith Kumar)
Deputy General Manager

Copy to:

- 1. Chief Post Master General, Assam Circle for information.
- 2. Office copy





भारतीय डाक बिभाग

DEPARTMENT OF POSTS: INDIA

कार्यालय मुख्य पोस्टमास्टर जनरल, असम परिमंडल, गुवाहाटी – ७८१००१

OFFICE OF THE CHIEF POSTMASTER GENERAL :: ASSAM CIRCLE GUWAHATI – 781001

No. PCL/PO/Misc./2020-21

Dated at Guwahati the 15th July, 2022

To.

- 1. The Chief PMG, Delhi Circle, New Delhi 110001
- 2. The Chief PMG, Bihar Circle, Patna 800001
- 3. The Chief PMG, Uttar Pradesh Circle, Lucknow 226001
- 4. The Chief PMG, Maharashtra Circle, Mumbai 400001
- 5. The Chief PMG, Jammu & Kashmir Circle, Srinagar 181001
- 6. The Chief PMG, Tamil Nadu Circle, Chennai 600002
- 7. The Chief PMG, West Bengal Circle, Kolkata 700012
- 8. The Chief PMG, Gujarat Circle, Ahmedabad 380001
- 9. The Chief PMG, North East Circle, Shillong 793001
- 10. The Chief PMG, Haryana Circle, Ambala Cantt. 133001

Sub: Misrouting of Speed Post parcels to NSH instead of concerned PH - violating the concept of One India One Parcel.

This is regarding sending of SP Parcel to Parcel Hubs for further processing as per One India One Parcel.

With reference to the subject cited above, this is to intimate that the following Speed Post Bags containing SP Parcels which are received at Guwahati NSH from 05.07.2022 to 09.07.2022 instead of PH Guwahati violating the concept of One India One Parcel.

Sl.	Bag No.	Date of Closing	Bag Closed By	Remarks
1	EBD0024336745	09.07.2022	Delhi GPO	
2	EBD0021939859	08.07.2022	e-Commerce Centre, New Delhi -3	2
3	EBD0021965590	06.07.2022	e-Commerce Centre, New Delhi -3	
4	EBD0024291450	09.07.2022	BNPL 64, Basant Lok, New Delhi 110057	Bag Label closed with "Guwahati" only
5	EBD0024336745	09.07.2022	New Delhi -6	
6	EBD0004745680	08.07.2022	New Delhi -110001	
7	EBF0016555956	-	NSH Barauni RMS -2P	
8	EBF0016538069	05.07.2022	NSH Patna Set 2B	
9	EBF0016543770	07.07.2022	NSH Patna Set 2B	
10	EBE0016569857	07.07.2022	NSH Muzaffarpur Set-1	
11	EBN1021003423	07.07.2022	NSH Hyderabad	
12	EBU0042634874	06.07.2022	Aghra PH	Bag Label closed with "Guwahati" only
13	EBM0033034129	08.07.2022	NSH Thane	

1/1	EBM0033090120	08.07.2022	NSH Vashi	
15	EBE5003941021		Srinagar	
16	EBE5004005748	08.07.2022	NSH Leh	
17	EBT0018156697	05.07.2022	NSH Set 3-A Chennai	
18	EBT0016703377	07.07.2022	NSH Set 3-A, Chennai	
19	EBW0029871268	08.07.2022	M.B.C. Kolkata	
20	EBG0008553842	05.07.2022	Vadodara PH	Bag Label closed with "Guwahati" only
21	EBE7504259085	09.07.2022	NSH Dimapur	
22	EBH0005213885	09.07.2022	Gurgaon	
23	EBH0004660750	09.07.2022	Gurgaon	

I am directed to request you to issue necessary instructions to all the concerned offices under your jurisdiction to set right the issue at the earliest to avoid multiple handling as well as delayed transmission.

प्रधान (पार्सल संचालन) Head (Parcel Operation) कृते मुख्य पोस्टमास्टर जनरल For Chief Postmaster General, असम परिमंडल, गुवाहाटी — ७८१००१ Assam Circle, Guwahati – 781001

Copy to:

 The Chief General Manager, Parcel Directorate, Malcha Marg, Chanakyapuri, New Delhi – 110021 for information and necessary action.

2. The DDG (MO), Mail Operation Division, Dak Bhawan, New Delhi – 110001 for information.

प्रधान (पार्सल संचालन) Head (Parcel Operation)

कृते मुख्य पोस्टमास्टर जनरल For Chief Postmaster General,

असम परिमंडल, गुवाहाटी – ७८१००१ Assam Circle, Guwahati - 781001